

#### **Description**

The City of San Diego will begin using its new Enterprise Resource Planning (ERP) system, also known as OneSD, during Fiscal Year 2010. The ERP system consolidates a wide range of financial, logistics, and human resource functions into a single integrated system. Operational use of the ERP system marks a new era in the City by replacing a collection of custom-built, non-integrated software applications with an enterprise-wide, commercial off-the-shelf (COTS), integrated software solution, which will be the foundation for the City's core business processes for many years to come.

The City has developed a support model for the ERP system based on the Business Application Competency Center (BACC) model. The administrative, functional, development, and technical resources required for on-going operations and maintenance are co-located in the same facility dedicated to supporting the enterprise-wide suite of SAP applications. This is an industry-proven model for providing high quality and cost-effective support.

The SAP Support Department will be formed when the City's ERP system (OneSD) has gone live. Between March and June 2009, the City will be focusing its efforts on preparing for the system to 'go live' and designing plans for system management. One component of these efforts will be developing a tactical plan for the organization that includes a mission statement, strategic goals, objectives, and performance measures. This information will be included in the Fiscal Year 2010 Annual Budget.

| City of S | San Diego | )        |        |
|-----------|-----------|----------|--------|
| Fiscal Y  | ear 2010  | Proposed | Budget |

## **Department Summary**

| SAP Support           |    |                   |    |                   |    |                     |    |                        |  |  |
|-----------------------|----|-------------------|----|-------------------|----|---------------------|----|------------------------|--|--|
|                       |    | FY 2008<br>BUDGET |    | FY 2009<br>BUDGET |    | FY 2010<br>PROPOSED |    | FY 2009-2010<br>CHANGE |  |  |
| Positions             |    | 0.00              |    | 0.00              |    | 19.00               |    | 19.00                  |  |  |
| Personnel Expense     | \$ | -                 | \$ | -                 | \$ | 1,995,948           | \$ | 1,995,948              |  |  |
| Non-Personnel Expense | \$ | -                 | \$ | -                 | \$ | 10,902,756          | \$ | 10,902,756             |  |  |
| TOTAL                 | \$ | -                 | \$ | -                 | \$ | 12,898,704          | \$ | 12,898,704             |  |  |

### **Department Staffing**

|                    | FY 2008 | FY 2009 | FY 2010  |
|--------------------|---------|---------|----------|
|                    | BUDGET  | BUDGET  | PROPOSED |
| SAP SUPPORT        |         |         |          |
| SAP Support        |         |         |          |
| Administration     | 0.00    | 0.00    | 2.00     |
| Functional Support | 0.00    | 0.00    | 17.00    |
| Total              | 0.00    | 0.00    | 19.00    |

## **Department Expenditures**

|                    |          | FY 2008<br>BUDGET | FY 2009<br>BUDGET | FY 2010<br>PROPOSED |
|--------------------|----------|-------------------|-------------------|---------------------|
| SAP SUPPORT        |          |                   |                   |                     |
| SAP Support        |          |                   |                   |                     |
| Administration     | \$       | -                 | \$<br>-           | \$<br>11,198,859    |
| Functional Support | \$       | -                 | \$<br>-           | \$<br>1,741,037     |
| SAP Support        | \$       | -                 | \$<br>-           | \$<br>(41,192)      |
| Total              | <u>*</u> |                   | \$<br>            | \$<br>12,898,704    |

## **Significant Budget Adjustments**

#### SAP SUPPORT

| SAP Support   | Positions | Cost         | Revenue    |
|---|-----------|--------------|------------|
| <b>Equipment/Support for Information Technology</b> Funding allocated according to a zero-based annual review of information technology funding requirements and priority analyses.   | 0.00 \$   | 5,884,494 \$ | 0          |
| Non-Discretionary Adjustment  Adjustments to expense allocations that are determined outside of the department's direct control. These adjustments are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent. | 0.00 \$   | 4,788,078 \$ | 0          |
| SAP Support Department Addition and Transfer of Positions   | 19.00 \$  | 2,267,324 \$ | 0          |
| Addition of 2.00 FTE positions and non-personnel expenses, and the transfer of 17.00 FTE positions to the newly created SAP Support Department to manage the integrated ERP System.   |           |              |            |
| Revised Revenue   | 0.00 \$   | 0 \$         | 12,898,704 |
| Adjustment to reflect Fiscal Year 2010 revenue projections.   |           |              |            |
| Vacancy Savings  Adjustments to personnel expenses to reflect the anticipated savings resulting from positions projected to be vacant for any period of the fiscal year due to personnel attrition and salary differentials for new employees.                        | 0.00 \$   | (41,192) \$  | 0          |

| Expenditures by Category |    | FY 2008<br>BUDGET | FY 2009<br>BUDGET | FY 2010<br>PROPOSED |
|--------------------------|----|-------------------|-------------------|---------------------|
| PERSONNEL                |    |                   |                   |                     |
| Salaries & Wages         | \$ | -                 | -                 | 1,331,869           |
| Fringe Benefits          | \$ | -                 | -                 | 664,079             |
| SUBTOTAL PERSONNEL       |    | -                 | -                 | 1,995,948           |
| NON-PERSONNEL            |    |                   |                   |                     |
| Supplies & Services      | \$ | -                 | -                 | 343,841             |
| Information Technology   | \$ | -                 | -                 | 5,883,810           |
| Energy/Utilities         | \$ | -                 | -                 | 33,759              |
| Equipment Outlay         | \$ | -                 | -                 | 4,641,346           |
| SUBTOTAL NON-PERSONNEL   |    | -                 | -                 | 10,902,756          |
| TOTAL                    |    | -                 | -                 | 12,898,704          |

# **Salary Schedule**

### SAP SUPPORT

**SAP Support** 

| Class | Position Title               | FY 2009<br>Positions | FY 2010<br>Positions | Salary        | Total           |
|-------|------------------------------|----------------------|----------------------|---------------|-----------------|
| 1106  | Sr Management Analyst        | 0.00                 | 1.00                 | \$<br>71,273  | \$<br>71,273    |
| 1183  | Accountant IV                | 0.00                 | 2.00                 | \$<br>90,807  | \$<br>181,613   |
| 1218  | Assoc Management Analyst     | 0.00                 | 1.00                 | \$<br>63,595  | \$<br>63,595    |
| 1243  | Info Systems Administrator   | 0.00                 | 1.00                 | \$<br>88,574  | \$<br>88,574    |
| 1348  | Info Systems Analyst II      | 0.00                 | 1.00                 | \$<br>63,270  | \$<br>63,270    |
| 1349  | Info Systems Analyst III     | 0.00                 | 1.00                 | \$<br>71,601  | \$<br>71,601    |
| 1401  | Info Systems Technician      | 0.00                 | 5.00                 | \$<br>49,208  | \$<br>246,039   |
| 1659  | Payroll Audit Supv-Personnel | 0.00                 | 2.00                 | \$<br>52,707  | \$<br>105,414   |
| 1746  | Word Processing Operator     | 0.00                 | 1.00                 | \$<br>37,643  | \$<br>37,643    |
| 1917  | Supv Management Analyst      | 0.00                 | 1.00                 | \$<br>80,297  | \$<br>80,297    |
| 2217  | Financial Operations Manager | 0.00                 | 1.00                 | \$<br>138,902 | \$<br>138,902   |
| 2228  | Principal Accountant         | 0.00                 | 1.00                 | \$<br>99,840  | \$<br>99,840    |
| 2270  | Program Manager              | 0.00                 | 1.00                 | \$<br>125,000 | \$<br>125,000   |
|       | Vacancy Factor Adjustment    | 0.00                 | 0.00                 | \$<br>-       | \$<br>(41,192)  |
|       | Total                        | 0.00                 | 19.00                |               | \$<br>1,331,869 |
| SAP S | UPPORT TOTAL                 | 0.00                 | 19.00                |               | \$<br>1,331,869 |

### Revenue and Expense Statement (Non-General Fund)

|                                     | FY 2008*<br>BUDGET |   | FY 2009*<br>BUDGET |    | FY 2010<br>PROPOSED |  |
|-------------------------------------|--------------------|---|--------------------|----|---------------------|--|
| REVENUE                             |                    |   |                    |    |                     |  |
| Services to General Fund            | \$                 | - | \$<br>-            | \$ | 7,565,861           |  |
| Services to Other Funds             | \$                 | - | \$<br>-            | \$ | 5,332,843           |  |
| TOTAL REVENUE                       | \$                 |   | \$<br>             | \$ | 12,898,704          |  |
| TOTAL BALANCE AND REVENUE           | \$                 | - | \$<br>-            | \$ | 12,898,704          |  |
| OPERATING EXPENSE                   |                    |   |                    |    |                     |  |
| Non-Personnel                       | \$                 | - | \$<br>-            | \$ | 10,902,756          |  |
| Personnel                           | \$                 | - | \$<br>-            | \$ | 1,995,948           |  |
| TOTAL OPERATING EXPENSE             | \$                 |   | \$<br>             | \$ | 12,898,704          |  |
| TOTAL EXPENSE                       | \$                 | - | \$<br>-            | \$ | 12,898,704          |  |
| BALANCE                             | \$                 | - | \$<br>-            | \$ | -                   |  |
| TOTAL EXPENSE, RESERVE, AND BALANCE | \$                 | - | \$<br>-            | \$ | 12,898,704          |  |

<sup>\*</sup> At the time of publication, audited financial statements for Fiscal Year 2008 were not available. Therefore, the Fiscal Years 2008 and 2009 columns reflect final budget amounts from the Fiscal Year 2008 and 2009 Annual Budgets. As such, balances and reserves do not reflect carryover from the previous fiscal year.